

# Incident Detail Report

Data Source: **Data Warehouse**  
 Incident Status: **Closed**  
 Incident number: **21050206**  
 Case Numbers:  
 Incident Date: **5/14/2021 16:36:50**  
 Report Generated: **5/27/2021 11:25:30**

**Incident Information**

<b>Incident Type:</b> EMS3-AMBULANCE ONLY	<b>Alarm Level:</b> 1
<b>Priority:</b> P2-Emergency	<b>Problem:</b> EMS3-AMB ONLY
<b>Determinant:</b> 33C06T	<b>Agency:</b> Contra Costa Reg Fire Comm Ctr
<b>Base Response#:</b> 1-082356	<b>Jurisdiction:</b> C_CON Contra Costa Co (Cent)
<b>Confirmation#:</b>	<b>Division:</b> Contra Costa Central
<b>Taken By:</b> Heidkamp, Gerard	<b>Battalion:</b> Battalion 1
<b>Response Area:</b> Battalion 1	<b>Response Plan:</b> CON EMS C3 AMB ONLY
<b>Disposition:</b>	<b>Command Ch:</b>
<b>Cancel Reason:</b>	<b>Primary TAC:</b>
<b>Incident Status:</b> Closed	<b>Secondary TAC:</b>
<b>Certification:</b> Operations Units	<b>Delay Reason (if any):</b>
<b>Longitude:</b> 122069733	<b>Latitude:</b> 37898455

**Incident Location**

<b>Location Name:</b> planned parenthood	<b>County:</b> Contra Costa
<b>Address:</b> 1357 Oakland Blvd	<b>Location Type:</b>
<b>Apartment:</b>	<b>Cross Street:</b> Mt Diablo Blvd/Almond Ave
<b>Building:</b>	<b>Map Reference:</b>
<b>City, State, Zip:</b> Walnut Creek CA WCR	

**Call Receipt**

<b>Caller Name:</b> AT&T MOBILITY 800 635 6840 4	<b>Call Back Phone:</b> (650) 823-3822
<b>Method Received:</b>	<b>Caller Location:</b>
<b>Caller Type:</b>	<b>Caller Location Phone:</b>
<b>Caller Address:</b>	<b>Caller Apartment:</b>
<b>Caller Building:</b>	<b>Caller County:</b>
<b>Caller City, State, Zip:</b>	

**Time Stamps**

Description	Date	Time	User	Elapsed Times	Description	Time
Phone Pickup	5/14/2021	16:36:50				
1st Key Stroke	5/14/2021	16:36:50			Received to In Queue	00:00:35
In Waiting Queue	5/14/2021	16:37:25			Call Taking	00:02:30
Call Taking Complete	5/14/2021	16:39:20	Heidkamp, Gerard		In Queue to 1st Assign	00:01:51
1st Unit Assigned	5/14/2021	16:39:16			Call Received to 1st Assign	00:02:26
1st Unit Enroute	5/14/2021	16:39:42			Assigned to 1st Enroute	00:00:26
1st Unit Arrived	5/14/2021	16:42:00			Enroute to 1st Arrived	00:02:18
Closed	5/14/2021	18:02:44	Tropeano, Mali		Incident Duration	01:25:54

**Resources Assigned**

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
M8	Y	16:39:16		16:39:42		16:42:00	17:52:17		18:02:44			

**Personnel Assigned**

Unit	Name
M8	Doleys, Ashley (E25016507); Hary, Christian (E86012)

**Caution Notes**

**No Caution Notes found**

**Pre-Scheduled Information**

**No Pre-Scheduled Information**

**Transports**

Unit	Location/Address	City	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
M8	HOSP CCRMC - CRD 33/2500 Alhambra Ave	Martinez		Priority 3	Code 2	0.0/ -1.0/ -1.0	17:00:52	17:26:05	18:02:44

**Transport Legs**

**No Transports Information**

**Comments**

Date	Time	User	Type	Conf.	Comments
5/14/2021	16:36:50	SYS	Response		[3] PD: CHP GG - CONTRA COSTA AREA
5/14/2021	16:36:50	SYS	Response		[2] FD: QUERY CALLER
5/14/2021	16:36:50	SYS	Response		[1] EMS: FOR LOCATION
					[4] [ProQA: Case Entry Complete]
5/14/2021	16:38:06	GH	Response		20-year-old, Female, Conscious, Breathing. Problem Description: bleeding after procedure Chief Complaint: 33, CCText: Transfer / Interfacility / Palliative Care
					[5] [ProQA Dispatch]
5/14/2021	16:39:01	GH	Response		Dispatch Level: 33C06 (Severe pain) Suffix: T (Transfer/Interfacility) Response Text: Charlie.
					[6] [ProQA: Key Questions]
5/14/2021	16:39:01	GH	Response		1. Result of eval by nurse or doc. 2. Transfer/Interfacility case. 3. Not completely alert. 4. Not sudden or unexpected change in cond. 5. Breathing nly. 6. No signif bleeding. 7. No shock sx. 8. Severe pain. 9. Spec equip not nec. 10. No add'l personnel needed.
					[7] [ProQA: Key Questions]
5/14/2021	16:39:03	GH	Response		11. MDWaiting to turn over report to nurse names & facility # obtained outside ProQA.
5/14/2021	16:39:13	GH	Response		[8] ***REPORTING PARTY ANSWERED NO TO ALL COVID EIDS QUESTIONS*** Mask Instruction Given***
5/14/2021	16:59:29	MT	Response		[9] M8 C4

**Address Changes**

**No Address Changes**

**Priority Changes**

Date	Time	Changed from Priority	Reason	User
5/14/2021	16:39:01	P7-Pending ProQA	Change in Condition	GH

**Alarm Level Changes**

Date	Time	User	Change to Alarm
5/14/2021	16:39:16	BC	1

**Activity Log**

Date	Time	Radio	Activity	Location	Log Entry	User
5/14/2021	16:37:25		Incident in Waiting Queue			

5/14/2021	16:37:25		ANI/ALI Statistics			INT Inset:May 14 2021 16:36:50 / INT SendNP:May 14 2021 16:36:50 / WS RecvNP:May 14 2021 16:36:49 / WS Process:May 14 2021 16:37:25	GH
5/14/2021	16:37:25		Incident in Waiting Queue			Waiting Pending Incident Time Warning timer expired	
5/14/2021	16:37:26		Warning				
5/14/2021	16:39:01		Incident Priority Change			Incident priority changed from P7-Pending ProQA to P2-Emergency due to Change in Condition	GH
5/14/2021	16:39:01		ProQA	1357 Oakland Blvd		ProQA determinant sent	GH
5/14/2021	16:39:02		Waiting Pending Incident Time Warning			Waiting Pending Incident Time Warning timer expired	
5/14/2021	16:39:02		Incident Late				
5/14/2021	16:39:02		Pending Incident Time Warning			Pending Incident Time Warning timer expired	
5/14/2021	16:39:03		Remove Waiting Pending Incident Warning			Removing Waiting Pending Incident Time Warning timer expired	
5/14/2021	16:39:15		Initial Assignment			The following unit(s) is (are) recommended for assignment: M8 (00:01:19)	BC
5/14/2021	16:39:15		UserAction			User clicked Initial Assign	BC
5/14/2021	16:39:16	M8	DI	1357 Oakland Blvd [planned parenthoo		Response Number (1-082356)	BC
5/14/2021	16:39:16		Incident Timer Clear			Incident Timer Cleared	
5/14/2021	16:39:19		UserAction			User clicked Exit/Save	GH
5/14/2021	16:39:42	M8	RE	1357 Oakland Blvd [planned parenthoo		Responding From = S California Blvd/Olympic Blvd	TC
5/14/2021	16:42:00	M8	OS	1357 Oakland Blvd			TC
5/14/2021	17:00:52	M8	EH	HOSP CCRMC - CRD 33			MT
5/14/2021	17:24:30		UserAction			User clicked Exit/Save	BC
5/14/2021	17:26:05	M8	Transport Time			Depart Scene Time: 17:00:52, Arrive Destination Time: 17:26:05	TC
5/14/2021	17:26:05	M8	AH	2500 Alhambra Ave [HOSP CCRMC - CRD 33]			TC
5/14/2021	17:51:05		Incident Late			Active incident marked as late	
5/14/2021	17:52:17	M8	TOC	2500 Alhambra Ave [HOSP CCRMC - CRD 33]			TC
5/14/2021	18:02:16	M8	Incident Late Timer			EMS TOC 10 Minute Timer-Unit marked as late.	
5/14/2021	18:02:16	M8	Custom Timer			Unit Cleared From Incident 21050206	MT
5/14/2021	18:02:44	M8	OR	1357 Oakland Blvd [planned parenthoo		Incident Late Timer cleared for 21050206	MT
5/14/2021	18:02:44		Incident Timer Clear	1357 Oakland Blvd		Response Disposition:	MT
5/14/2021	18:02:44	M8	Response Closed	planned parenthoo			MT

Edit Log									
Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User	
5/14/2021	16:36:50	Longitude	0	122070475	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Latitude	0	37897636	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	City		Walnut Creek	Updated City	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Address		1300-1399 Oakland Ct	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Response_Area		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Battalion		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Division		Contra Costa Central	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Jurisdiction		C_CON Contra Costa Co (Cent)	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Address	(Blank)	37°53'51.49"N / 122°04'13.71"W	New Entry	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:50	Call_Back_Phone		(650) 823-3822	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:36:56	Address	(Blank)	1357 Oakland Ct	New Entry	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	Longitude	122070475	0	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	Latitude	37897636	0	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	City		Walnut Creek	Updated City	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	Address	1357 Oakland Ct	1357 Oakland Ct	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	Response_Area		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	Battalion		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	Division		Contra Costa Central	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:01	Jurisdiction		C_CON Contra Costa Co (Cent)	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:04	Address	(Blank)	1357 Oakland bl	New Entry	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	Division		Contra Costa Central	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	Battalion		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	Response_Area		Battalion 1	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	Jurisdiction		C_CON Contra Costa Co (Cent)	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	Address	1357 Oakland bl	1357 Oakland Blvd	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	City		Walnut Creek	Updated City	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	Latitude	0	37898455	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:07	Longitude	0	122069733	Entry Selected/Returned from GeoLocator	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:18	Location_Name		planned parenthoo	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:25	Problem		*EMS-Pend ProQA	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:37:26	Map Pg		TB:612B5 CM:N13 1547,513		Response_User_Data_Fields	CADCC3	GH	
5/14/2021	16:37:26	SRA_MTZ			Polygon Lookup	Response_User_Data_Fields	CADCC3	GH	
5/14/2021	16:37:28	ProQaCaseNumber		1833453	(Response Viewer)	Incident	CADCC3	GH	
5/14/2021	16:39:01	Priority_Description	P7-Pending ProQA	P2-Emergency	Change in Condition	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	Priority_Number	7	2	Change in Condition	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	Response_Plan	CON2 EMS Charlie	CON EMS C3 AMB ONLY	Updated by ProQA	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	Incident_Type	EMS-CHARLIE	EMS3-AMBULANCE ONLY	Updated by ProQA	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	Certification_Level		Operations Units	Updated by ProQA	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	Problem	*EMS-Pend ProQA	EMS3-AMB ONLY	Updated by ProQA	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	Determinant		33C06T	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:01	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:18	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADCC3	GH	
5/14/2021	16:39:18	ProQATerminationStateCode		C	(Response Viewer)	Incident	CADCC3	GH	

Custom Time Stamps  
**No Custom Time Stamps**

Custom Data Fields

**Description**  
Map Pg  
SRA\_MTZ

**Data**  
TB:612B5 CM:N13 1547,513

**User**  
GH

Attachments  
**No Attachment**