

# Incident Detail Report

Data Source: **Data Warehouse**  
 Incident Status: **Closed**  
 Incident number: **16-281438**  
 Incident Date: **8/9/2016 11:40:31**  
 Last Updated: **8/10/2016 17:25:40**

<b>Incident Type:</b>	EMS - Single Unit	<b>Alarm Level:</b>	1
<b>Priority:</b>	RED	<b>Problem:</b>	REDACTED
<b>Determinant:</b>	REDA	<b>Agency:</b>	EMS Fire
<b>Base Response#:</b>	08092016-0039502	<b>Jurisdiction:</b>	MAFD-Madison (City) FD/EMS
<b>Confirmation#:</b>		<b>Division:</b>	City of Madison
<b>Taken By:</b>	REDACTED	<b>Battalion:</b>	Madison City EMS/Fire
<b>Response Area:</b>	MFD All other zones	<b>Response Plan:</b>	MFD EMS
<b>Disposition:</b>		<b>Command Ch:</b>	
<b>Cancel Reason:</b>		<b>Primary TAC:</b>	
<b>Incident Status:</b>	Closed	<b>Secondary TAC:</b>	
<b>Certification:</b>	EMS/Fire	<b>Delay Reason (if any):</b>	
<b>Longitude:</b>	89324014	<b>Latitude:</b>	43123399

  

<b>Location Name:</b>	Planned Parenthood [3706]	<b>County:</b>	Dane
<b>Address:</b>	3706 Orin Rd	<b>Location Type:</b>	Business
<b>Apartment:</b>		<b>Cross Street:</b>	N Stoughton Road Service Rd/Onsgard Rd
<b>Building:</b>		<b>Map Reference:</b>	MFD/Q11
<b>City, State, Zip:</b>	MADC-Madison City WI 53704		

  

<b>Caller Name:</b>	RE PLANNED PARENTHOOD OF WISCONSI	<b>Call Back Phone:</b>	7
<b>Method Received:</b>		<b>Caller Location:</b>	3706 ORIN RD
<b>Caller Type:</b>			

Time Stamps				Elapsed Times	
Description	Date	Time	User	Description	Time
Phone Pickup	8/9/2016	11:40:19			
1st Key Stroke	8/9/2016	11:40:21		Received to In Queue	
In Waiting Queue	8/9/2016	11:40:31		Call Taking	00:06:09
Call Taking Complete	8/9/2016	11:46:54	REDACTED	In Queue to 1st Assign	00:01:50
1st Unit Assigned	8/9/2016	11:42:21		Call Received to 1st Assign	00:02:02
1st Unit Enroute	8/9/2016	11:43:37		Assigned to 1st Enroute	00:01:23.6
1st Unit Arrived	8/9/2016	11:46:05		Enroute to 1st Arrived	00:02:28
Closed	8/9/2016	12:19:11	VisiNetMobileInterface	Incident Duration	00:38:52

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
E8	Y	11:42:21		11:43:44		11:46:16			11:53:03			
M8	N	11:42:21		11:43:37		11:46:05			12:19:11			

Unit	Name
E8	REDACTED
M8	REDACTED

**No Pre-Scheduled Information**

Unit	Location/Address	City	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
M8	REDACTED	City		Transport	Patient Condition	0.0/ /	11:52:08	12:10:02	12:19:11

**No Transports Information**

Date	Time	User	Type	Conf.	Comments
8/9/2016	11:40:19	SYS	Response		[1] ALI: REDACTED LOC: ; COS: BUSN; OTC:
8/9/2016	11:40:21	Automatic by System	Response		[2] [Premise: 3706 ORIN RD] [Medium] [Person] REDACTED
8/9/2016	11:40:31	Automatic by System	Response		[3] [Premise: 3706 ORIN RD] [Medium] [Person] REDACTED
					[4] [ProQA: Case Entry Complete]
8/9/2016	11:41:18	RE	Response		REDACTED Problem Description: REDAC Chief Complaint: REDACTED
8/9/2016	11:41:46	RE	Response		[5] [ProQA Dispatch] Dispatch Level: REDACTED
					[6] [ProQA: Key Questions] REDACTED REDACTED
8/9/2016	11:41:46	RE	Response		REDACTED REDACTED REDACTED
8/9/2016	11:41:49	RE	Response		[7] [ProQA: Key Questions] > MD/RN names & facility # obtained outside ProQA.
8/9/2016	11:42:14	RE	Response		[8] [Notification] [EMS Fire]-Problem changed from .All EMD (Medical) Calls to RED by EMS Fire ACTE
8/9/2016	11:42:28	USDD	Response		[9] Alert failed for station(s) MAFD8. Vendor did not acknowledge alert package.
8/9/2016	11:42:35	RE	Response		REDACTED REDACTED
8/9/2016	11:42:58	RE	Response		[11] [Notification] [EMS Fire]-Problem changed from REDACTED by EMS Fire
8/9/2016	11:46:50	RE	Response		[12] [Notification] [EMS Fire]-Problem changed from to REDACTED by EMS Fire

**No Address Changes**

**No Priority Changes**

Date	Time	User	Change to Alarm
8/9/2016	11:42:21	R	1

Date	Time	Radio	Activity	Location	Log Entry	User
8/9/2016	11:40:21		Sector Change		From Sector No Sector to Sector MPDE	RE
8/9/2016	11:40:31		Incident in Waiting Queue			
8/9/2016	11:40:31		Incident in Waiting Queue			
8/9/2016	11:40:32		ANI/ALI Statistics		INT Insert:Aug 09 2016 11:40:18 / INT SendNP:Aug 09 2016 11:40:17 / WS RecvNP:Aug 09 2016 11:40:18 / WS Process:Aug 09 2016 11:40:32	RE
8/9/2016	11:40:32		Sector Change		From Sector No Sector to Sector CM	RE
8/9/2016	11:40:38		Incident Priority Change		Incident priority changed from <none> to All EMD Codes	RE
8/9/2016	11:40:41		Incident in Waiting Queue Timer Clear			
8/9/2016	11:40:43		UserAction		User clicked Exit/Save	RE
8/9/2016	11:40:49		Read Incident		Incident 386 was Marked as Read.	RE
8/9/2016	11:40:49		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:40:49		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:40:49		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:40:50		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:40:52		UserAction		User clicked Exit/Save	RE
8/9/2016	11:41:33		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:41:33		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:41:33		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:41:33		Read Comment		Comment for Incident 386 was Marked as Read.	RE

8/9/2016	11:41:46		ProQA		ProQA determinant sent	RE
8/9/2016	11:41:49		Incident in Waiting Queue Timer Clear			
8/9/2016	11:42:16		UserAction		User clicked Initial Assign	RE
8/9/2016	11:42:18		Initial Assignment		The following unit(s) is (are) recommended for assignment: E8 (00:02:15),M8 (00:02:15)	RE
8/9/2016	11:42:21	E8	Dispatched	3706 Orin Rd [Planned Parenthood [3706]]	Response Number (08092016-0039502)	RE
8/9/2016	11:42:21	M8	Dispatched	3706 Orin Rd [Planned Parenthood [3706]]	Response Number (08092016-0039503)	RE
8/9/2016	11:42:28	E8 M8	Station Alert		Alert failed for station(s) MAFD8. Vendor did not acknowledge alert package.	USDD
8/9/2016	11:43:00		UserAction		User clicked Reconfigure	RE
8/9/2016	11:43:01		Reconfigure Response		The following unit(s) is (are) recommended for assignment: E8 (00:01:45),M8 (00:01:45)	RE
8/9/2016	11:43:08		UserAction		User clicked Exit/Save	RE
8/9/2016	11:43:10		UserAction		User clicked Exit/Save	RE
8/9/2016	11:43:26		UserAction		User clicked Exit/Save	RED
8/9/2016	11:43:28		UserAction		User clicked Exit/Save	RE
8/9/2016	11:43:37		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:43:37		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:43:37	M8	Enroute	MFD STATION 8		Mobile2
8/9/2016	11:43:38		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:43:38		Read Comment		Comment for Incident 386 was Marked as Read.	RE
8/9/2016	11:43:42		UserAction		User clicked Exit/Save	RE
8/9/2016	11:43:44	E8	Enroute	MFD STATION 8		Mobile2
8/9/2016	11:43:54		UserAction		User clicked Exit/Save	RE
8/9/2016	11:44:01		UserAction		User clicked Exit/Save	RE
8/9/2016	11:44:26		UserAction		User clicked Exit/Save	RE
8/9/2016	11:46:05	M8	At Scene	3706 Orin Rd		RE
8/9/2016	11:46:16	E8	At Scene	3706 Orin Rd		RE
8/9/2016	11:46:27		UserAction		User clicked Exit/Save	RE
8/9/2016	11:46:33		UserAction		User clicked Exit/Save	RE
8/9/2016	11:46:54		UserAction		User clicked Exit/Save	RE
8/9/2016	11:52:08	M8	Transporting	REDACTED		VisiNET
8/9/2016	11:52:15		UserAction		User clicked Exit/Save	RE
8/9/2016	11:53:03	E8	On Air	3706 Orin Rd [Planned Parenthood [3706]]		RE
8/9/2016	12:10:02	M8	At Destination	REDACTED Hospital]		VisiNET
8/9/2016	12:19:11	M8	On Air	REDACTED Hospital]		VisiNET
8/9/2016	12:19:11		Response Closed	Planned Parenthood [3706]	Response Disposition:	VisiNET
8/9/2016	12:34:03		UserAction		User clicked Exit/Save	RE
8/9/2016	12:42:06		UserAction		User clicked Exit/Save	RE

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
8/9/2016	11:40:19	Call_Back_Phone		REDACTED	(Response	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:19	Address	(Blank)	3706 ORIN RD	New Entry	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:20	Address	3706 ORIN RD	3706 ORIN RD	Premise	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:20	Latitude	0	43123399	Verified	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:20	Longitude	0	89324014	Verified	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:21	City		MADC-Madison City	Updated	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:21	Jurisdiction		MAPD-Madison (City)	(Response	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:21	Division		Madison North	(Response	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:21	Battalion		Madison North	(Response	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:21	Response_Area		MA-516	(Response	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:21	ResponsePlanType	0	0	(Response	Response_Master_Incident	PSCMSN01DSP16	RE
8/9/2016	11:40:31	Pickup_Map_Info		MFD/Q11	Response_Transports	PSCMSN01DSP16	RE	
8/9/2016	11:40:31	Map_Info		MFD/Q11	Response_Master_Incident	PSCMSN01DSP16	RE	

8/9/201611:40:32HomeSectorID	0	17	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:40:32CurrentSectorID	0	17	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:40:32CurrentDivision		City of Madison	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:40:32Priority_Description		All EMD Codes	Response_Master_IncidentPSCMSN01DSP16	RE
8/9/201611:40:32Priority_Number	0	7	Response_Master_IncidentPSCMSN01DSP16	RE
8/9/201611:40:32Incident_Type		.All EMD Calls	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:40:32Certification_Level		EMS/Fire	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:40:42ProQaCaseNumber		7266386	(ResponseIncident PSCMSN01DSP16 Viewer)	RE
8/9/201611:40:46Call_Back_Phone	REDACTED	REDACTED	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:40:49Read Call	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:40:49Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:40:49Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:40:49Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:40:50Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:41:33Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:41:33Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:41:33Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:41:33Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:41:46Priority_Number	7	3	Updated Response_Master_IncidentPSCMSN01DSP16 by ProQA	RE
8/9/201611:41:46Priority_Description	All EMD Codes	Charlie	Updated Response_Master_IncidentPSCMSN01DSP16 by ProQA	RE
8/9/201611:41:46Response_Plan		MFD EMS	Updated Response_Master_IncidentPSCMSN01DSP16 by ProQA	RE
8/9/201611:41:46DispatchLevel		Normal	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:41:46ResponsePlanType	0	1	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:41:46Incident_Type	.All EMD Calls	REDACTED	Updated Response_Master_IncidentPSCMSN01DSP16 by ProQA	RE
8/9/201611:41:46Problem	.All EMD (Medical) Calls	RED ACTE REDA	Updated Response_Master_IncidentPSCMSN01DSP16 by ProQA	RE
8/9/201611:41:46Determinant			(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:41:46EMD_Used	0	1	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:41:46CIS_Used	0	null	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:41:46Caller_Name	PLANNED PARENTHOODPAM-PLANNED OF WISCONSI	PARENTHOOD OF WISCONSI	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:41:56CIS_Used	0	null	(ResponseResponse_Master_IncidentPSCMSN01DSP16 Viewer)	RE
8/9/201611:41:56ProQATerminationStateCode		C	(ResponseIncident PSCMSN01DSP16 Viewer)	RE
8/9/201611:42:14Problem	.All EMD (Medical) Calls	RED ACTE REDACTED	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:42:14Incident_Type	.All EMD Calls		(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:42:58Problem	RED ACTE	RED ACTE	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:43:37Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/201611:43:37Read Comment	False	True	(ResponseResponse_Master_IncidentPSCMSN01DSP09 Viewer)	RE

8/9/2016 11:43:38	Read Comment	False	True	(Response Response_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/2016 11:43:38	Read Comment	False	True	(Response Response_Master_IncidentPSCMSN01DSP09 Viewer)	RE
8/9/2016 11:46:50	Problem		RED ACTE	(Response Response_Master_IncidentPSCMSN01DSP16 Viewer)	R E

**No Custom Time Stamps**

**No Custom Data Fields**

**No Attachment**