

**Transcript of 911 Call Placed from Southwestern Women's Options  
on October 23, 2009, at 6:27 PM**

**Dispatcher:** Albuquerque Fire Department. What is the address of your emergency?

**SWO Employee:** 522 Lomas, Northeast.

**Dispatcher:** Is this a house or a business?

**SWO Employee:** It's a doctor's office.

**Dispatcher:** What's the name of the doctor's office?

**SWO Employee:** Dr. Curtis Boyd, MD.

**Dispatcher:** And what's the number you're calling from?

**SWO Employee:** 242-9592.

**Dispatcher:** Okay. What's the problem? Tell me what's happened.

**SWO Employee:** We have a patient here who had a – a second trimester abortion with a fetal anomaly and she's – it's a possible accreta. She's bleeding heavily. And we need somebody here ASAP.

**Dispatcher:** How old is she?

**SWO Employee:** Um, I'm not sure --

**Dispatcher:** Estimate.

**SWO Employee:** Thirty.

**Dispatcher:** So you're not with her right now?

**SWO Employee:** No. Um, the doctors are with her.

**Dispatcher:** And is she is unconscious?

**SWO Employee:** No, she is conscious. She was put under general anesthesia – anesthesia. So she is waking up but she is bleeding very heavily.

**Dispatcher:** Okay. Is she breathing normally, do you know?

**SWO Employee:** *[To someone in the office]* Is she bleeding normally?

**Dispatcher:** Breathing.

**SWO Employee2 in the background:** No, she keeps filling up –

**SWO Employee:** She keeps filling up with -- She's not – She's breathing?

**SWO Employee2 in the background:** She's breathing.

**Dispatcher:** Are you still on the line? Hold on.

**SWO Employee:** We think she's breathing normally.

**Dispatcher:** Let me pass this on to my units, okay? Don't hang up.

**SWO Employee:** Thank you.

**SWO Employee2 in the background:** Her blood pressure is – I know I had it.

**SWO Employee:** *[Whispering]* I don't know – I don't know what information he's asking me.

**SWO Employee2 in the background:** Just talk to him – act dumb.

**SWO Employee:** *[Whispering]* Okay. Exactly. Yeah.

**Dispatcher:** This is a northeast address, right?

**SWO Employee:** Yes, it is.

**Dispatcher:** Okay, ma'am. My units are enroute. Okay?

**SWO Employee:** Thank you so much.

**Dispatcher:** No you said it's pretty heavy bleeding?

**SWO Employee:** Yes.

**Dispatcher:** Does she have a bleeding disorder or is she on any blood thinners?

**SWO Employee:** No, she does not have a bleeding disorder. The doctor's concerned that the placenta is placenta previa – er—*[unintelligible]* – that's why the bleeding is occurring.

**Dispatcher:** Okay, well, help is on the way.

**SWO Employee:** Thank you so much.

**Dispatcher:** So if she gets worse in any way, call us back immediately. Okay?

**SWO Employee:** Okay, thank you.

**Dispatcher:** Thank you.

**SWO Employee:** Bye.