

**Transcript of 911 Call Placed from Southwestern Women's Options
on October 22, 2009, at 5:45 PM**

Dispatcher: Albuquerque Fire Department. What is the address of the emergency?

SWO Employee: 522 Lomas, Northeast.

Dispatcher: 522 Lomas, Northeast. Is this a house or an apartment?

SWO Employee: It's actually a doctor's office.

Dispatcher: The name of the doctor's office?

SWO Employee: Southwestern Women's Options.

Dispatcher: Southwest Women's Options?

SWO Employee: Uh-huh.

Dispatcher: Okay. And what's your phone number in case I have to call you back?

SWO Employee: 505-242-7428.

Dispatcher: Okay. That was 7-4-2-8?

SWO Employee: Correct.

Dispatcher: Okay. What's the problem there? Tell me what happened.

SWO Employee: Uh, we have a patient who we believe had some seizures. She has not had seizure activities in the past. Um --

Dispatcher: Did she have a seizure with you?

SWO Employee: Yes.

Dispatcher: Okay --

SWO Employee: And she's not re--

Dispatcher: How old is she?

SWO Employee: She is -- hold on just a second. Can I --

Dispatcher: Approximately, yes.

SWO Employee: Okay, what's her age, Mary? Sorry, they have the charts.

Dispatcher: Is she 20, 30, 40?

SWO Employee: Thirties.

Dispatcher: Thirties? Perfect. That's as close as we need to get. Okay. Is she awake at this time?

SWO Employee: Yes, she is.

Dispatcher: Is she breathing?

SWO Employee: Yes.

Dispatcher: Okay. She had a seizure in your office?

SWO Employee: Um-hm.

Dispatcher: Okay, she's had more than one seizure?

SWO Employee: She had one before she was here, supposedly, she came back and then now we've had one more and --

Dispatcher: Do you know if she's pregnant?

SWO Employee: Yes, she is.

Dispatcher: She is pregnant. How many months?

SWO Employee: She's actually in the process of a termination. It's a severe fetal anomaly.

Dispatcher: Oh dear. Okay.

SWO Employee: Yeah.

Dispatcher: Is she diabetic?

SWO Employee: No.

Dispatcher: Okay. And, do you know if she's ever had seizures before? Does she have a history?

SWO Employee: No. No. No history.

Dispatcher: Has the jerking stopped at this time?

SWO Employee: Yes.

Dispatcher: And is she breathing right now?

SWO Employee: Yes, she is.

Dispatcher: Okay. Alright, stay on the line. I'm gonna send units out to you right now.

SWO Employee: Okay, thank you very much.

Dispatcher: Can you get someone to go outside to meet them?

SWO Employee: Yes, We'll have somebody go out front. Thank you.

Dispatcher: Now don't hang up. We'll be right -- We've got more questions for you. But let me give you a --

SWO Employee: And just to let you know, we're going to UNM and we have the doctor on the line to the PALS line right now.

Dispatcher: Okay, just a moment.

SWO Employee: Okay. Mary, can you find someone to go out front? Thank you.

Dispatcher: Okay, I'm back with you.

SWO Employee: Um-hm.

Dispatcher: Okay. Alright, now we've got them coming. Okay. We would recommend that you get an A-E-D on hand, if you have one in the office.

SWO Employee: Okay.

Dispatcher: Our instructions for someone having a seizure, if she's still seizing or she starts to seize again, do not do CPR. Do not hold her down, don't force anything in her mouth.

SWO Employee: Um-hm.

Dispatcher: Keep dangerous objects away from her. Is she still breathing?

SWO Employee: Uh-huh. And she is -- she's on an IV right now. They started the IV, her blood pressure is stable at this time and so is her pulse.

Dispatcher: Has she been anesthetized yet?

SWO Employee: No.

Dispatcher: Okay, good. Okay, make sure--um--I'll get on the line with them --

SWO Employee: Okay.

Dispatcher: -- and it was a procedure, they were just starting a procedure. Okay, um --

SWO Employee: Well, she – what happened is we started, um, we inserted, um, dialators, um. She also, um, and she was – actually left the clinic for the evening and had this one episode and came back to us right away --

Dispatcher: So right now all she's got in her is an IV?

SWO Employee: All we've got is fluids, and we tried to get – her sugar was a little low so we did some orange juice and, you know, thinking that would do it.

Dispatcher: Okay. Alright. Um, if she seizes again or, let's see, at this time reassure her we're on the way.

SWO Employee: Um-hm.

Dispatcher: If you can have her stay in that bed, that would be excellent.

SWO Employee: Absolutely.

Dispatcher: If she starts to seize again, I want you to call us back and let us know immediately. Okay?

SWO Employee: Okay. Alright.

Dispatcher: Nothing more to eat or drink.

SWO Employee: Okay.

Dispatcher: Okay?

SWO Employee: You got it.

Dispatcher: And, um, have somebody flag us down.

SWO Employee: Yeah, you got it. Thank you.

Dispatcher: Um-hum. Bye-Bye.