

**Transcript of 911 Call Placed from Southwestern Women's Options
on August 21, 2009 at 12:38 PM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency?

SWO Employee: Hi, we, uh -- this is Dr. Curtis Boyd's office. We are an abortion clinic. We have a second trimester procedure where we have a cervical bleed that is not stopping. We need a patient to be transported to University Hospital.

Dispatcher: Okay. What address are you at?

SWO Employee: 522 Lomas Boulevard, Northeast.

Dispatcher: Okay and that's --

SWO Employee: The patient is stable.

Dispatcher: Okay. Now, how old is the patient?

SWO Employee: Eee, god, let me get in here and see if I can get her, um, information up for you. -- Can I help you? That's great. We'll come find you. -- Um, she is -- I'm sorry.

Dispatcher: That's okay. Approximately if you --

SWO Employee: January of '72, so how old would that make her?

Dispatcher: Um.

SWO Employee: Is that 37?

Dispatcher: Okay.

SWO Employee: Okay? Um --

Dispatcher: So she is stable right now?

SWO Employee: She is stable. And Doctor's with her, and we will go ahead and have the chart copied. Can we have you guys come around to the back of the office?

Dispatcher: Okay.

SWO Employee: The back door. That'll be easier to access. There are some stairs, but it won't be -- it'll be easier where she is to get to her.

Dispatcher: Okay. I'll let them know. Is she completely awake?

SWO Employee: Oh, yeah. She's alert, awake, aware. She's even talking.

Dispatcher: Okay. She's breathing normally?

SWO Employee: Oh, yeah. Um-Hm.

Dispatcher: And is the bleeding serious right now?

SWO Employee: Well, serious enough to call you? I assume so.

Dispatcher: Okay. Do you know if she has a bleeding disorder, if she's on blood thinners?

SWO Employee: No, not at all. None.

Dispatcher: We are sending paramedics over there. Just have her in a comfortable position. If you can, just have someone meet the paramedics when they get there.

SWO Employee: We will. What I'm going to do is – you know – there's a driveway, so I'll keep an eye out for them, but I'll – can I meet them around back?

Dispatcher: Yeah.

SWO Employee: Alright, great. Thank you so much. You'll have the ambulance here then shortly. Thank you.

Dispatcher: If she gets any worse, give us a call back.

SWO Employee: Alrighty. Bye-bye.