

NEW MEXICO MEDICAL BOARD

2055 So. Pacheco St. Bldg. 400
Santa Fe NM 87505
Phone: 505-476-7220 Fax: 505-476-7237

COMPLAINT FORM

Please Note

The jurisdiction of the Medical Board is limited to the licensing and discipline of medical doctors and physician assistants. It cannot obtain refunds of money paid to licensees, nor necessarily obtain the services you may request. It can only impose disciplinary measures against a licensee found to have violated the licensing act or the rules of professional conduct.

Date of Incident: Feb. 10, 2010; Nov. 3, 2010; Feb. 19, 2011; May 11, 2011

<u>Cheryl Sullenger</u> Name of Complainant <u>P.O. Box 781045</u> Address (Street and Number) <u>Wichita, KS 67278</u> City, State, Zip <u>(316) 516-3034</u> Phone	<u>Susan Robinson</u> Complaint Against <u>522 Lomas Blvd.</u> Address (Street and Number) <u>Albuquerque, NM</u> City, State, Zip <u>87102</u> <u>(505) 242-7512</u> Phone
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Name	Witnesses (if any) Address	Phone
<u>All Emergency Dispatchers (see enclosed Audio files & transcripts)</u>		

Please complete the narrative section on the reverse side.

ALLEGATIONS AND NATURE OF COMPLAINT

Please be as detailed as possible and place events in chronological order

Type or print legibly in black ink

Attach an additional sheet if necessary

1. Feb. 10, 2010, 11:04 PM. 2nd trimester abortion complications of spiking fever, rapid pulse, and uncontrolled bleeding. Patient transported to hospital for emergency care. Patient 17 years old.
2. Nov. 3, 2010, 12:42 pm. First trimester abortion complication of uncontrolled uterine bleeding. Thirty year old patient transported to "UNM."
3. Feb. 19, 2011, 12:35 AM Twenty-three year old patient suffered "heavy hemorrhage."
4. May 11, 2011, 1:14 PM Patient in her twenties suffered from a ruptured uterus after a "late-term" abortion. Concern expressed for the "waiting room full of people" who would have to see the emergency responder.

This many life-threatening abortion complications in a 15 month period of time is disturbing and presents a danger to the public. Please fully investigate this rash of abortion injuries and take all necessary action to protect the public.

Please see attached 911 recordings and transcripts.

Signature of Complainant

Cheryl Sullinger

Date

July 6, 2011

911 Call Placed from Southwestern Women's Options
February 10, 2010: Second Trimester Abortion, Fever, Uncontrolled Bleeding

[Call begins at 11:04 PM]

Dispatcher: Fire Department. What's the address of the emergency?

SWO Employee: Yeah, hi. This is, um, this is Joyce[?]. I'm at Southwestern Women's Options. We have a patient we need to transfer to the hospital.

Dispatcher: What's the address, ma'am?

SWO Employee: 5-2-2 Lomas.

Dispatcher: Okay, and what phone number are you calling from?

SWO Employee: Um, 2-4-2-7-5-1-2.

Dispatcher: Okay. What's the – What's problem tonight? Can you tell me what happened?

SWO Employee: Uh, she just had the –um, uh – second tri procedure and she has a fever that's spiking right now and then her pulse is up to 172 with some bleeding that they can't get under control.

Dispatcher: Are you with her right now?

SWO Employee: I am not. The doctor is and a nurse practitioner.

Dispatcher: Where is the bleeding coming from?

SWO Employee: It's her uterine – uterine bleeding.

Dispatcher: Oh, urine. Okay.

SWO Employee: Uterine.

Dispatcher: Oh, Uterine. Okay. Uh, how old is she, ma'am?

SWO Employee: Um --

Dispatcher: Approximately?

SWO Employee: Let me look at the chart. She is seventeen.

Dispatcher: Seventeen years old?

SWO Employee: Um-hm.

Dispatcher: Is she awake?

SWO Employee: Yes, she is.

Dispatcher: Breathing?

SWO Employee: Yes.

Dispatcher: Okay, I'm sending paramedics to help her now --

SWO Employee: Okay.

Dispatcher: Okay, then, uh --

SWO Employee: Then we'll have somebody out front. It looks like we're closed, but we are in the office.

Dispatcher: Okay. Is she completely alert?

SWO Employee: Um, yes, she is.

Dispatcher: Breathing normally?

SWO Employee: Umm – yes.

Dispatcher: Is the blood spurting or anything like that?

SWO Employee: No, no.

Dispatcher: Does she have a bleeding disorder?

SWO Employee: No.

Dispatcher: Taking blood thinners?

SWO Employee: No.

Dispatcher: Alright. Paramedics are on the way. They'll be a few minutes. Keep her comfortable. Don't give her nothing to eat or drink and if she gets worse call us back immediately.

SWO Employee: Okay. Alright. Thank you.

Dispatcher: Thank you, Bye-Bye.

**911 Call Placed from Southwestern Women's Options
November 3, 2010: First Trimester Abortion, Excessive Bleeding**

[Call began at 12:42 PM]

Dispatcher: Albuquerque Fire Department. What's the address of your emergency?

SWO Employee: 5-2-2- Lomas Boulevard, northeast. A medical office--

Dispatcher: What's -- uh -- medical office?

SWO Employee: We have a party --

Dispatcher: What's the number you're calling from?

SWO Employee: 2-4-2-7-5-1-2

Dispatcher: Okay, tell me exactly what happened.

SWO Employee: We have an excessive bleeding post-first trimester procedure -- first trimester abortion procedure. Uterine bleeding. Patient is stable. Vitals are all stable. Patient is conscious --

Dispatcher: How old is she?

SWO Employee: She is 30 years old.

Dispatcher: And she is awake?

SWO Employee: She is awake. She's going to UNM.

Dispatcher: Okay then. We'll go ahead and send our units. Okay?

SWO Employee: Okay great. Thank you. Bye-bye.

[End of call.]

911 Call From Southwestern Women's Options
February 19, 2011: After abortion heavy hemorrhage

[Call begins at 12:35 AM]

Dispatcher: Albuquerque Fire Department. What is the address of the emergency?

SWO Employee: 5-2-2 Lomas northeast.

Dispatcher: Phone number that you're calling from?

SWO Employee: 2-4-2-7-5-1-2.

Dispatcher: And is this a house or an apartment?

SWO Employee: This is a doctor's office and clinic.

Dispatcher: And what's -- there a name out front or anything on that?

SWO Employee: Southwestern Women's Options. It's on the corner of Lomas and High Street.

Dispatcher: Okay. And what is your emergency?

SWO Employee: We have a patient who is post abortion procedure who was stable for an hour and a half and is now bleeding.

Dispatcher: Okay, and how old is she.

SWO Employee: She's 23.

Dispatcher: Is she conscious at this time?

SWO Employee: Yes, she is.

Dispatcher: Is she alert?

SWO Employee: Yes.

Dispatcher: And breathing normally?

SWO Employee: Yes.

Dispatcher: Okay. And is she on any blood thinners or have any bleeding disorders?

SWO Employee: Not -- not that we're aware of, no. And we're giving her pitocin right now.

Dispatcher: And just the heavy hemorrhage?

SWO Employee: Um, hm.

Dispatcher: Okay. We do have units on the way. They'll be there shortly. If anything changes just call us back immediately. Uh, and if someone could be out front to flag them down as they arrive.

SWO Employee: Okay, thank you.

Dispatcher: Thank you.

[End call.]

911 Call From Southwestern Women's Options
May 12, 2011: Late-term abortion, uterine rupture

[Call begins at 1:14 PM]

Dispatcher: Albuquerque Fire Department. What is the address of your emergency?

SWO Employee: 5-2-2 Lomas Boulevard, northeast.

Dispatcher: 5-2-2 Lomas northeast. Is it a house, apartment, or business?

SWO Employee: It's a business.

Dispatcher: What's it called?

SWO Employee: Uh, Southwestern Women's Options.

Dispatcher: Southwestern Women's Options --

SWO Employee: Um-hm.

Dispatcher: --and what's your phone number over there in case I need to call you back?

SWO Employee: 5-0-5-2-4-2-7-5-1-2.

Dispatcher: Okay, I heard 2-4-2-7-5-1-2. Is that correct?

SWO Employee: Yes.

Dispatcher: Alright, and what is happening over there?

SWO Employee: We -- the doctor's concerned we have a uterine rupture during a late-term abortion procedure.

Dispatcher: Okay.

SWO Employee: The patient was a previous C-Section. Patient's stable at the moment, um, but the --

Dispatcher: Let me write down some questions and we'll get over there quick. Okay, are you with the patient right now?

SWO Employee: I am not.

Dispatcher: Okay. How old is she?

SWO Employee: Um – shh – do you have her chart? I don't – Nardino.

Dispatcher: Approximately. Like 24 or 40.

SWO Employee: She's in her 20s.

Dispatcher: Okay, we'll use 25. Is she conscious?

SWO Employee: Yes.

Dispatcher: Breathing?

SWO Employee: Yes.

Dispatcher: Okay. Is she bleeding a lot?

SWO Employee: No.

Dispatcher: Okay. Um, let's see. And – Does she seem to be completely alert?

SWO Employee: N – Well, she's been medicated, but she's alert --

Dispatcher: Oh --

SWO Employee: --medicated alert, if you know –

Dispatcher: Yeah, okay. And is she breathing normally?

SWO Employee: Yes.

Dispatcher: Good. And, um – She's not bleeding or vomiting any blood?

SWO Employee: No.

Dispatcher: Okay. Alright. Okay, I am going to get my paramedics over there directly. Um, do they come to the front door?

SWO Employee: Yeah, that's the only place they can come --

Dispatcher: Okay.

SWO Employee: --um, and, you know, we have a waiting room full of people, so, and surgery going on so we'll let them in. We'll keep an eye out for them, okay?

Dispatcher: If you have somewhere else you want – is that the only entrance --

SWO Employee: No, that's the only entrance. I'll just keep an eye out for them.

Dispatcher: Okay.

SWO Employee: Okay.

Dispatcher: We'll be right over.

SWO: Okay.

Dispatcher: Thank you, ma'am.

SWO Employee: Bye-Bye.

Dispatcher: Bye-Bye.

[End call]