

New Mexico Medical Board

2055 S. Pacheco Street Building 400 Santa Fe, NM 87505 505-476-7220 505-476-7233 fax

Susana Martinez Governor Steven Weiner, M.D. Chair

August 16, 2011 Cheryl Sullenger PO BOX 781045 Wichita, Kansas 67278

RE: Case No. 2011-D-119(Boyd), 2011-D-120 (Robinson) and 2011-D-121 (Sella)

Dear Ms. Sullenger:

Please allow this letter to serve as an effort to explain the New Mexico Medical Board's policy in investigating complaints against medical doctors, as well as clarify our former letter. Our Investigations Department is dedicated to providing an objective, informative, and thorough review of complaints against medical doctors licensed in New Mexico. This extensive process protects the health and safety of the public while at the same ensuring that doctors are not unfairly accused of wrong doing.

As noted on our July 14, 2011 letter the Board evaluates complaints that allege unprofessional conduct, unethical conduct, or other violations of the Medical Practice Act. Part of this comprehensive investigation includes pertinent records, documentations, and an opportunity for the doctor(s) in question to respond to the accusations. It is imperative that the doctor(s) in question know what they are responding to in order for investigations to assess the veracity of the complaint.

Information that helps facilitate our efforts in protecting the health and safety of the citizens of New Mexico are: patient names, a description of the conduct that is the subject of the complaint, and which doctor acted in a way that is less than the standard of care. Unfortunately, your complaint does not provide us the information we need.

Please feel free to supplement your complaint with further information, however currently the paucity of information provided to us is insufficient.

Thank you for your efforts in keeping the New Mexico Medical Board informed.

Sincerely,

Lynn Hart

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