

**Transcript of 911 call made from UNM Center for Reproductive Health  
in Albuquerque, New Mexico  
February 15, 2011 at 11:31 AM**

*[Begin call]*

**Dispatcher:** Albuquerque Fire, this is Wattles.

**UNM Abortion Clinic:** Hello.

**Dispatcher:** Hello.

**UNM Abortion Clinic:** Yes.

**Dispatcher:** Yes, Albuquerque Fire Department how can I help you.

**UNM Abortion Clinic:** We have a patient who is crashing right now.

**Dispatcher:** What's --

**UNM Abortion Clinic:** Er--

**Dispatcher:** What's your --

**UNM Abortion Clinic:** It's 1701 Moon.

**Dispatcher:** 1701 Moon's northeast?

**UNM Abortion Clinic:** It's uh, yes. Northeast—we're suite 200.

**Dispatcher:** And what's the name of your --

**UNM Abortion Clinic:** UNM Center for Reproductive Health

**Dispatcher:** UNM --

**UNM Abortion Clinic:** Center for Reproductive Health. She's unresponsive right now. I can hear them trying to--

**Dispatcher:** -- Reproductive Health?

**UNM Abortion Clinic:** Yes.

**Dispatcher:** Now what's the number you're calling from?

**UNM Abortion Clinic:** It's 9-2-5—

**Dispatcher:** Humm.

**UNM Abortion Clinic:** -- 4-4-5-5.

*[Yelling heard faintly in the background.]*

**Dispatcher:** 4-4-5-5. Do you have a room number or suite number?

**UNM Abortion Clinic:** Suite 200

*[More muffled shouting in the background.]*

**Dispatcher:** Okay. I'll ask you a few questions here, we'll get some units rolling. And you said she is unresponsive?

**UNM Abortion Clinic:** Yeah. Can you hear them? They're calling her name out right now. I'm not in the room with them. I can just hear what is happening.

**Dispatcher:** Just one person? How old is the patient?

**UNM Abortion Clinic:** The patient? Let me see, Lisa, Lisa, um, 1975? 35?

**Dispatcher:** 35?

**UNM Abortion Clinic:** Um-hm.

**Dispatcher:** Is she awake?

**UNM Abortion Clinic:** Um, can you ask him if she's up and awake – the patient – in that room please? The one that they're -- yeah, the patient that's-- no, no, no – no, she is not – or--

*[Voices and commotion continue in the background.]*

**Dispatcher:** Is she --

**UNM Abortion Clinic:** --but she's getting – but she's responding better now.

**Dispatcher:** Is she breathing?

**UNM Abortion Clinic:** Is she – is she breathing? She's starting to breathe again.

**Dispatcher:** Is it effective?

**UNM Abortion Clinic:** I'm sorry. What was that?

**Dispatcher:** Is she starting to breathe again?

**UNM Abortion Clinic:** Yes.

**Dispatcher:** Okay, she's unconscious?

**UNM abortion clinic:** Yeah. Um-hm.

**Dispatcher:** Is she breathing completely normal?

**UNM abortion clinic:** Is she breathing completely normal?

**Faint unknown male voice at UNM abortion clinic:** No.

**UNM abortion clinic:** No.

*[Shouting and moaning in the background.]*

**Dispatcher:** No? Okay, can you take the phone in there with me – with you? To, uh--

**UNM abortion clinic:** Yes. *[Then to someone inside the clinic]* They want the phone in there so I'm going to transfer to 204. Can we transfer?

*[Voices in background]*

**UNM abortion clinic:** Yes. Okay, let me transfer you, okay?

**Dispatcher:** Yes.

**UNM abortion clinic:** One moment.

*[Music]*

**UNM abortion clinic:** This is Andrea.

*[Moaning and commotion in background]*

**Dispatcher:** Hi, Andrea? Is she breathing normal?

*[Louder moaning and groaning]*

**UNM abortion clinic:** No. She's uh, she's responding a little bit more now but –

*[More moaning and an unintelligible male voice in the background]*

**UNM abortion clinic:** --she's had conscious sedation so we need to get the ambulance here.

**Dispatcher:** Are you with the patient now?

**UNM abortion clinic 2:** Yes.

**Dispatcher 2:** That actually is another person.

**Dispatcher:** Okay. Is her breathing abnormal but effective?

**UNM abortion clinic 2:** Uh, yes.

**Dispatcher:** Is she still unconscious?

**UNM abortion clinic 2:** No, she's not unconscious, but she's -- we're having to bag her now.

**Dispatcher:** Is she completely alert?

**UNM abortion clinic 2:** No.

**Dispatcher:** She changing color?

**UNM abortion clinic 2:** Yes.

**Dispatcher:** Describe the color change.

**UNM abortion clinic 2:** She's like grayish.

**Dispatcher:** Grayish? Okay, stay on the line. I'm gonna get some medics – my partner is going to dispatch them. Does she have heart problems?

**UNM abortion clinic 2:** No, not that we're aware of.

*[Groaning and gasping continue]*

**Dispatcher:** Does she have abdominal pain?

**UNM abortion clinic:** I'm – no.

*[Background groaning continues while a female voice says, "Keep breathing. Breathe deeper. Good. Good. Deep breath."]*

**Dispatcher:** Okay. We're getting some units in route here.

**UNM abortion clinic 2:** Okay.

**Dispatcher:** When the paramedics get on the line we'll tell you what else to do next. Okay?

**UNM abortion clinic 2:** Okay.

**Background female voice at UNM abortion clinic:** Deep breath. Take your deep breath.

**Dispatcher:** You're at UNM –

**UNM abortion clinic 2:** Center for Reproductive Health.

*[Background moaning continues]*

**Dispatcher:** Okay. She's unconscious, you say, right? Still unconscious?

**UNM abortion clinic 2:** She's uh, she's awake, but she's not responsive at all.

**Background female voice at UNM abortion clinic:** Yeah, breathe deeper. Take deep breaths. Okay?

**Dispatcher:** Okay. Help's on the way. Of course, I don't want her have anything to eat or drink that might cause problems for the doctor. Just let her rest in the most comfortable position and wait for help to arrive.

**UNM abortion clinic 2:** Okay.

**Dispatcher:** Okay, we've got help on the way so watch her close --

**UNM abortion clinic 2:** Okay.

**Dispatcher:** --if anything changes call us immediately.

**UNM abortion clinic 2:** Okay.

**Dispatcher:** In case she becomes less [unintelligible] or vomits, turn her on side.

**UNM abortion clinic 2:** Okay.

**Dispatcher:** Got help on the way.

**UNM abortion clinic 2:** Okay, thank you.

**Dispatcher:** Okay, thanks.

*[End call]*