

**Transcript of 911 Call Placed from Southwestern Women's Options
on May 16, 2009, at 10:27 AM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency, please?

SWO Employee: 522 Lomas, Northeast.

Dispatcher: Albuquerque?

SWO Employee: Yes.

Dispatcher: Okay, what's the number you're calling from?

SWO Employee: 505-242-7512.

Dispatcher: Okay, is this a house or what?

SWO Employee: This is a biz, er, doctor's office.

Dispatcher: Okay, what is the name of the business?

SWO Employee: Southwestern Women's Options.

Dispatcher: Southwestern Women's Options?

SWO Employee: Yep. I need her chart, Molly.

Dispatcher: Okay, what's going on there, ma'am?

SWO Employee in background: She just started breathing alright.

SWO Employee: I'm – oh, so get off the phone with them?

Dispatcher: Do you need an ambulance out there?

SWO Employee in background: Are you talking to someone right now?

SWO Employee: Yeah. Send 'em?

SWO Employee in background: Yeah, send them.

SWO Employee: Okay, so she's not breathing.

Dispatcher: Okay, how old is she?

SWO Employee: Um, I don't know. I just asked for her chart. Um, I think she's about 18?

Dispatcher: Okay. 18, ma'am?

SWO Employee: Yes.

Dispatcher: Is she conscious?

SWO Employee: Um, yes.

Dispatcher: She is conscious. Is she bleeding?

SWO Employee: Uh, they just told me to call 911, man. I'm sorry. They didn't bring me the chart yet.

Dispatcher: Okay, do you know what's going on with her?

SWO Employee: I don't know. She's – I don't know. Is she breathing or is she not breathing? --Okay, she is breathing.

Dispatcher: Okay. Is she having any trouble breathing?

SWO Employee: Okay, let me – well, hold on.

SWO Employee 2: Hi, this is Molly.

Dispatcher: Hi, Molly.

SWO Employee 2: We have a patient that just came out of a twenty-week termination that has complained of -- She started with a little bit of anemia, 30, hermacrit was 30. We have looked at her up one side and down the other. She is complaining of, um, numbness in her legs, in her hands. She was hyperventilating. We got her so she wasn't as hyperventilating, but she's complaining of chest pain, um, and a headache – a real bad headache, and um I can't get her pulse to come down. Uh, but otherwise --

Dispatcher: Does she have a history of any cardiac disorder?

SWO Employee 2: No, she's – not that I know of. Um, and, but she – her doctor, her primary care doctor has told her in the past – it was like an anxiety attack when we first got out of surgery. I gave her 5 milligrams of valium and, um, she seemed to calm down a little bit, but complained of a headache and we did another ultrasound after the surgery and the uterus looks fine. It's empty, there's no bleeding. She has a little bit of pain on that right quadrant, but I don't see any bleeding or any problem as far as our concern from the abortion, but she's complaining of all these other – other chest pains and headache and not being able to feel her legs or her arms.

Dispatcher: Okay, is she alert at this time?

SWO Employee 2: She's alert. She's, like I said, I gave her 5 milligrams of valium so she's sleepy, but she's responding to any questions, and able to breathe in a paper bag for me --

Dispatcher: Okay. Is she *[Unintelligible. Dispatcher keeps talking while SWO Employee 2 keeps talking over him.]*

SWO Employee 2: No, no, no, no.

Dispatcher: Nothing? Okay, I'll go ahead and send paramedics out there, just, if you could have someone meet the paramedics when they do get there?

SWO Employee 2: Great.

Dispatcher: And, uh, just be sure that help is on the way.

SWO Employee 2: Thank you so much.

Dispatcher: Just call us back immediately if anything changes.

SWO Employee 2: Okay, thank you.

Dispatcher: Bye.

SWO Employee 2: Bye-bye.