## Transcript of 911 Call Placed from Southwestern Women's Options on November 7, 2008, at 4:11 PM

Dispatcher: Albuquerque Fire Department. What is the address of your emergency, please?

**SWO Employee:** 522 Lomas Boulevard, Northeast.

**Dispatcher:** Phone number you're calling from?

**SWO Employee:** 505-242-7512

Dispatcher: It's a house?

**SWO Employee:** This is a doctor's office.

**Dispatcher:** Doctor's name?

**SWO Employee:** Dr. Curtis Boyd. B-O-Y-D. [Aside] Um, UNM.

**Dispatcher:** Okay, and what is your emergency?

SWO Employee: We need an emergency medical transport to UNM hospital for vaginal bleeding,

hemorrhaging.

**Dispatcher:** Approximate age of the patient?

SWO Employee: I'm sorry?

**Dispatcher:** Approximate age of the patient?

**SWO Employee:** Uh, she is 32.

**Dispatcher:** Is she conscious at this time?

**SWO Employee:** She is.

**Dispatcher:** She is breathing?

**SWO Employee:** Yes.

**Dispatcher:** And what, she's got a vaginal bleed? Is she on any blood thinners or have any bleeding

disorders?

SWO Employee: No.

**Dispatcher:** Is she completely alert?

**SWO Employee:** [To someone at the clinic] Is she completely alert? [Unintelligible][To Dispatcher] Yes.

**Dispatcher:** Any – Any trauma or what...

**SWO Employee:** Yes. She's profusely bleeding. She has had a perforation of the uterus – we don't

know --

Dispatcher: Okay.

**SWO Employee:** --but profusely bleeding. We need to transport her immediately.

**Dispatcher:** Okay. Uh, ma'am, we've got units on the way.

**SWO Employee:** Okay.

**Dispatcher:** Do you want us coming to the front door, back door, side door?

**SWO Employee:** Uh, front door will be great and we'll be ready.

**Dispatcher:** Okay, if you can, have someone out front to flag us down, we've got units on the way.

They'll be there with you shortly.

**SWO Employee:** Thank you very much.

Dispatcher: Okay.

**SWO Employee:** Okay, Bye-bye.