

911 Call Placed from Southwestern Women's Options
February 10, 2010: Second Trimester Abortion, Fever, Uncontrolled Bleeding

[Call begins at 11:04 PM]

Dispatcher: Fire Department. What's the address of the emergency?

SWO Employee: Yeah, hi. This is, um, this is Joyce[?]. I'm at Southwestern Women's Options. We have a patient we need to transfer to the hospital.

Dispatcher: What's the address, ma'am?

SWO Employee: 5-2-2 Lomas.

Dispatcher: Okay, and what phone number are you calling from?

SWO Employee: Um, 2-4-2-7-5-1-2.

Dispatcher: Okay. What's the – What's problem tonight? Can you tell me what happened?

SWO Employee: Uh, she just had the –um, uh – second tri procedure and she has a fever that's spiking right now and then her pulse is up to 172 with some bleeding that they can't get under control.

Dispatcher: Are you with her right now?

SWO Employee: I am not. The doctor is and a nurse practitioner.

Dispatcher: Where is the bleeding coming from?

SWO Employee: It's her uterine – uterine bleeding.

Dispatcher: Oh, urine. Okay.

SWO Employee: Uterine.

Dispatcher: Oh, Uterine. Okay. Uh, how old is she, ma'am?

SWO Employee: Um --

Dispatcher: Approximately?

SWO Employee: Let me look at the chart. She is seventeen.

Dispatcher: Seventeen years old?

SWO Employee: Um-hm.

Dispatcher: Is she awake?

SWO Employee: Yes, she is.

Dispatcher: Breathing?

SWO Employee: Yes.

Dispatcher: Okay, I'm sending paramedics to help her now --

SWO Employee: Okay.

Dispatcher: Okay, then, uh --

SWO Employee: Then we'll have somebody out front. It looks like we're closed, but we are in the office.

Dispatcher: Okay. Is she completely alert?

SWO Employee: Um, yes, she is.

Dispatcher: Breathing normally?

SWO Employee: Umm – yes.

Dispatcher: Is the blood spurting or anything like that?

SWO Employee: No, no.

Dispatcher: Does she have a bleeding disorder?

SWO Employee: No.

Dispatcher: Taking blood thinners?

SWO Employee: No.

Dispatcher: Alright. Paramedics are on the way. They'll be a few minutes. Keep her comfortable. Don't give her nothing to eat or drink and if she gets worse call us back immediately.

SWO Employee: Okay. Alright. Thank you.

Dispatcher: Thank you, Bye-Bye.